This notice describes how the personal data of users who visit the website www.assotech.com (hereinafter the "Site") is processed.
This notice is provided exclusively for the Site owned by ASSOTECH S.r.l. and not for any other websites that may be accessed through external links.
The Cookie Policy can be consulted in a separate dedicated section of the Site.

1. Data Controller
The Data Controller is:
ASSOTECH S.R.L.
Via Nazionale 55/11 40065 Pianoro (BO)
P.IVA : 00523661205
Mail: assotech@assotech.com
PEC: assotech@pec.assotech.com

2. Types of data processed
a) Browsing data
The IT systems and software procedures used to operate the Site acquire, during their normal operation, certain personal data whose transmission is implicit in the use of Internet communication protocols.
This is information that is not collected in order to be associated with identified data subjects but which, by its very nature, could allow users to be identified (e.g. IP addresses, access logs, technical data of the device). This data is used exclusively to:

- ensure the proper functioning of the Site;
- ensure IT security;
- obtain aggregated and anonymous statistical information on the use of the Site.

b) Data voluntarily provided by the user
Through the Contacts area of the Site, the user may voluntarily provide the following personal data:

- Name (mandatory)
- Email address (mandatory)
- Subject of the request (mandatory)
- Content of the message (free field)

The provision of the data marked as mandatory is necessary in order to handle and respond to the user's request.
Failure to provide such data means that the Controller will be unable to reply.
The provision of any additional data entered in the message is optional.
The personal data provided will be processed exclusively to respond to requests for information, assistance or technical support submitted by the user.
The provision of browsing data is necessary to allow the proper use of the Site and its technical operation.

c) Special categories of data (Art. 9 GDPR)
The Site does not request or process special categories of personal data pursuant to Article 9 of Regulation (EU) 2016/679 (GDPR), nor judicial data pursuant to Article 10 GDPR.
Users are requested not to enter in the contact form data belonging to special categories (for example, data concerning health, racial or ethnic origin, religious or philosophical beliefs, political opinions, trade union membership, as well as genetic or biometric data) or judicial data.
Should such data nevertheless be spontaneously transmitted by the user, it will be processed within the limits strictly necessary to handle the request.

3. Purposes and legal basis of processing
Personal data is processed for the following purposes:

1) Responding to requests sent through the contacts area
Legal Basis:
   - Art. 6(1)(b) GDPR (pre-contractual measures taken at the request of the data subject)

2) Ensuring the functioning and security of the Site
Legal Basis:
   - Art. 6(1)(f) GDPR (legitimate interest of the Controller in ensuring network security, preventing abuse and protecting its IT systems.)

3) 3. Compliance with legal obligations
Legal Basis:
- Art. 6(1)(c) GDPR.

4. Processing methods
Personal data is processed by means of IT and electronic tools, in compliance with the principles of lawfulness, fairness, transparency and minimisation. Appropriate technical and organisational measures are adopted to ensure data security pursuant to Article 32 GDPR. No automated decision-making or profiling is envisaged.

5. Recipients of data
Personal data may be processed by:
- internal personnel authorised by the Controller, duly instructed pursuant to Articles 29 and 32 GDPR;
- IT service providers, hosting providers and providers of technical maintenance of the Site, appointed as Data Processors pursuant to Article 28 GDPR;
- consultants or suppliers providing services strictly connected to the management of the Site and the information systems.

The data may also be communicated to parties acting as independent Data Controllers, such as judicial or administrative authorities or other public bodies, exclusively in the cases provided for by law or upon legitimate request of the competent authorities.
Personal data will not be disseminated in any way.

6. Transfers outside the EU
Currently, data is not transferred outside the European Economic Area. Should this become necessary, the safeguards provided for by Articles 44 et seq. GDPR will be adopted.

7. Retention period
Personal data provided through the contact form will be retained for the time strictly necessary to respond to the request and, in any case, for a period not exceeding 12 months from receipt, subject to any need to protect the Controller's rights or legal obligations.
Browsing data is retained for the time strictly necessary to ensure the functioning and security of the Site, in compliance with the principles of proportionality and minimisation.

8. Diritti dell'interessato
Pursuant to Articles 15-22 of Regulation (EU) 2016/679, the user may exercise the following rights at any time:
- Right of access: obtain confirmation as to whether or not personal data concerning them is being processed and receive a copy of it;
- Right to rectification: request the correction of inaccurate data or the completion of incomplete data;
- Right to erasure: obtain the erasure of data in the cases provided for by current legislation;
- Right to restriction of processing: obtain the restriction of processing in the cases provided for by Article 18 GDPR;
- Right to object: object to the processing of personal data in the cases provided for by Article 21 GDPR;
- Right to data portability, where applicable;
- Right to lodge a complaint with the Italian Data Protection Authority, if the user believes that the processing violates current legislation.

A complaint may be lodged with the Italian Data Protection Authority.
Requests to exercise rights may be sent to the contact details indicated in this notice.
The Controller will respond without undue delay and in any case within 30 days of receipt of the request, subject to any extension in the cases provided for by Article 12 GDPR.

To exercise your rights, you can write to:
Email: assotech@assotech.com
PEC: assotech@pec.assotech.com